

National Environmental Isotope Facility User Survey 2022

25

Responses


04:21

Average time to complete

Closed








Status

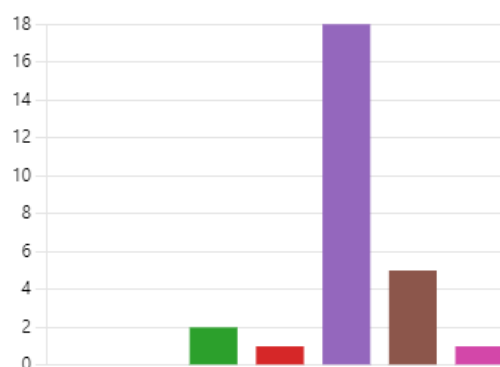
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1. Which area of the NEIF have you used during the last calendar year?






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	Argon isotopes (Ar-SUERC)	0
	Cosmogenic nuclides (CN-SUERC)	0
	Geochronology and tracers (Ge...)	2
	Biology stable isotopes (SI-Ecol-...)	1
	Environmental & geological sta...	18
	Compound specific (Org-Bristol)	5
	Radiocarbon (14C-Oxford, 14C-...)	1



2. How frequently do you apply to the NEIF?


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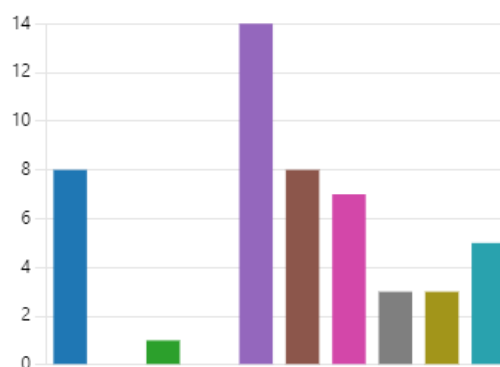
	More than once per year	2
	Once per year	5
	Every other year	4
	Occasionally	7
	This is the first time	7



3. Which main areas of science are you actively involved in?

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	Earth sciences/ observation	8
	Forensic science	0
	Atmospheric sciences	1
	Geochronology	0
	Fresh water and marine sciences	14
	Climate change	8
	Life sciences	7
	Archaeology	3
	Polar sciences	3
	Modern Environmental Tracing	5



4. How did you first hear about NEIF?

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25
Responses

Latest Responses

"Word of mouth"

"word of mouth"

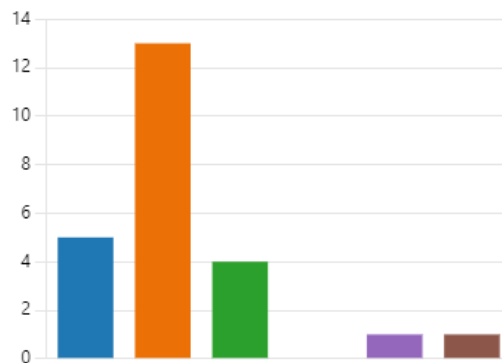
"Contacts "

3 respondents (12%) answered **Word of mouth** for this question.



5. How did you find the application process?
With 6 being very simple and 1 complicated

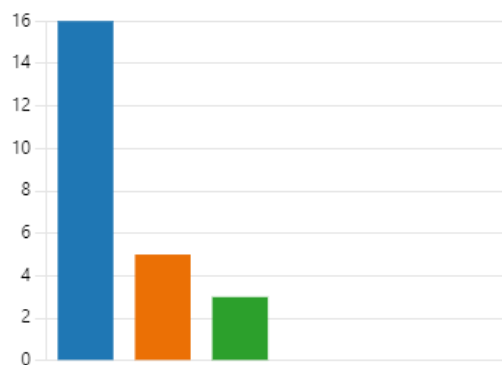
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6. How would you rate the response time by facility staff to your initial enquiry?
With 6 being prompt and 1 being very slow

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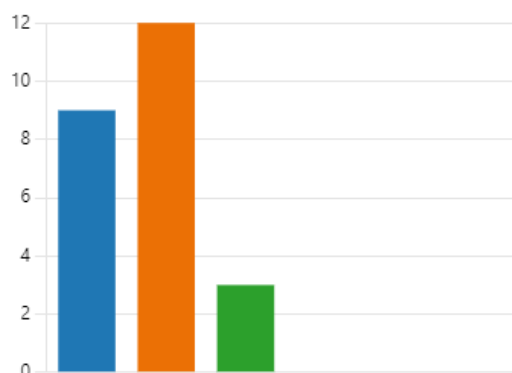
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7. Were you satisfied with the level of feedback following the review of your proposal?
With 6 being detailed and helpful and 1 being poor.

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[Insights](#)



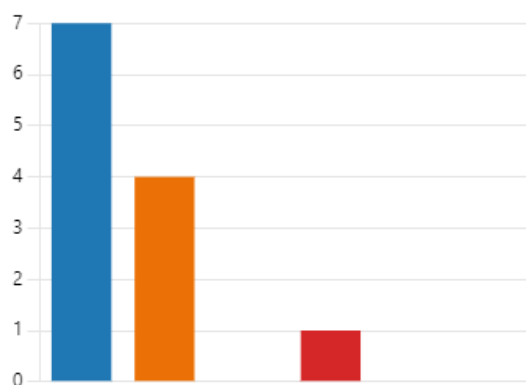
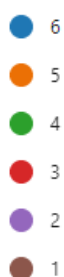
8. Was your proposal funded? If yes please skip forward to Q14
If no, please continue through questions Q9-Q13

[More Details](#)



9. Do you feel you had adequate support and feedback from facility staff prior to the submission of your proposal?
With 6 being detailed and helpful and 1 being poor

[More Details](#)



10. Please add your suggestions of how we could improve the application process

2 Responses

ID ↑	Name	Responses
1	anonymous	More detail
2	anonymous	didn't hear back within the time window suggested on the form. Not a big deal, but would perhaps be nice to have a message detailing expected dates.

11. Do you intend to/ have you resubmitted your unsuccessful application?

[More Details](#)

● Yes	4
● No	4



12. If you have resubmitted within this calendar year was this resubmission successful?

[More Details](#)

● Yes	1
● No	4



13. Please comment on the helpfulness of the committee's comments on the resubmission of your proposal

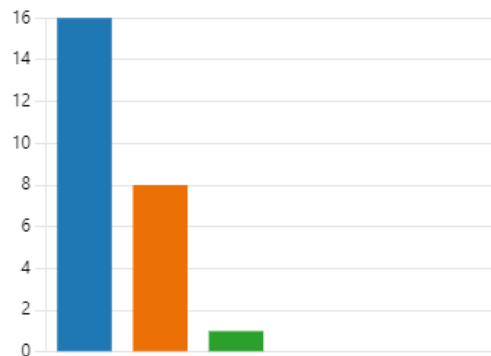
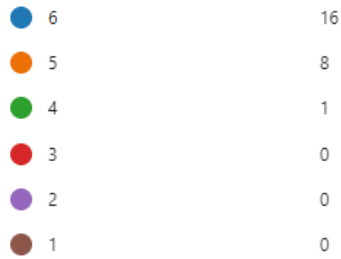
3 Responses

ID ↑	Name	Responses
1	anonymous	Very
2	anonymous	Very
3	anonymous	We haven't yet submitted a proposal but happy to provide feedback when we do (April 2023)

14. How would you rate the analytical facilities provided by the NEIF?
With 6 being world leading and 1 being below standard

[More Details](#)

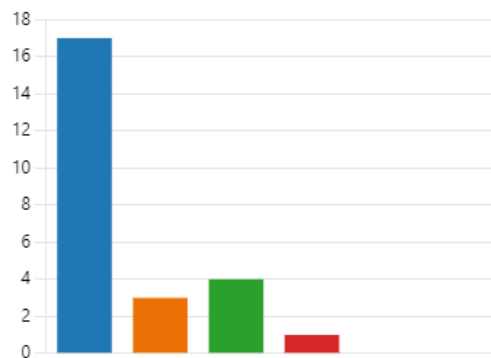
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15. How would you consider the quality of service you have received from the NEIF staff?
With 6 being world leading and 1 being below standard

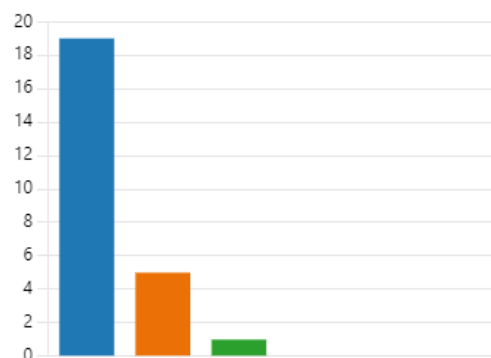
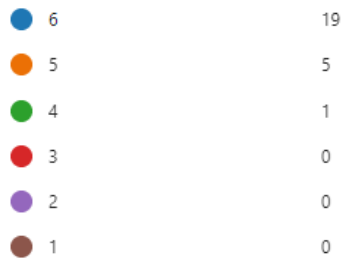
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16. How important to you is science collaboration with the NEIF staff?
With 6 being world leading and 1 being below standard

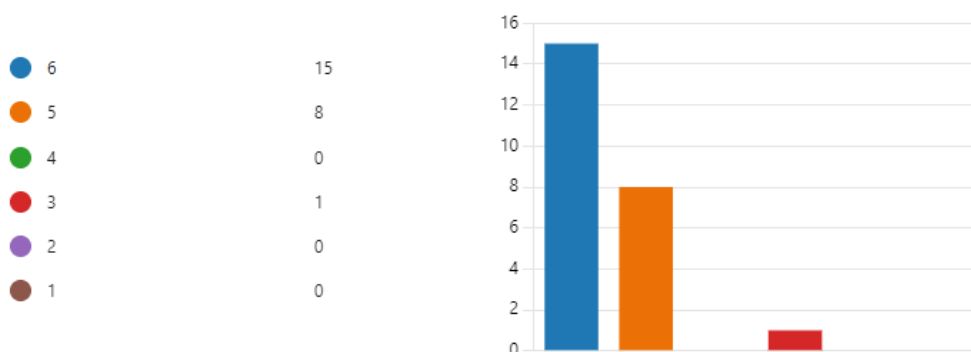
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17. How important do you consider the training that is provided by the NEIF, for yourself or your students?
With 6 being world leading and 1 being below standard

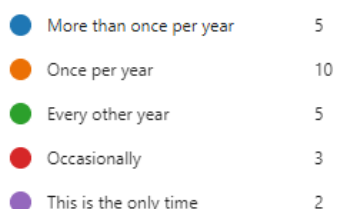
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18. The service allocation of time depends upon accurate forecasting of likely demand. How frequently do you anticipate using the NEIF over the next five years?

[More Details](#)



19. Which new analytical facilities or offerings would you like to see within the NEIF?

9 Responses

ID ↑	Name	Responses
1	anonymous	SIF BGS
2	anonymous	Online fluorination for small d18O
3	anonymous	none
4	anonymous	Helium isotope capability would be awesome, but realise not easy!
5	anonymous	D47 (carbonate clumped isotope) analysis
6	anonymous	Water dating such as CFCs and SF6
7	anonymous	Iron isotopes 54/56 in water
8	anonymous	Not at the moment - our needs are met by the current facilities.
9	anonymous	Bulk H isotope analysis of biological material (natural abundance and enriched in 2H).

20. Please offer any final comments about your experience with the NEIF

8 Responses

ID ↑	Name	Responses
1	anonymous	They are great
2	anonymous	An excellent facility
3	anonymous	They are extremely effective and valued collaborators, and provide an excellent service to the community.
4	anonymous	My main contact is always accommodating, such that I can expect urgent requests to be prioritised, subject to general demands on analytical facilities. My most recent application was indifferently reviewed by one referee, whose misrepresentation of several parts led to it initially not being supported. On resubmission with a detailed rebuttal and some amendments and additions it was fully supported.
5	anonymous	There were some analytical delays which were poorly communicated to me
6	anonymous	The on-line form is not very nice to use and the interface doesn't mesh well. There is repetition in the proposal and on-line form. It is confusing that different panels have different rules for submission
7	anonymous	I have very much enjoyed collaborating with scientists at BGS - they are approachable and have been readily available to discuss data and options which move projects forward.
8	anonymous	Excellent service - critical for providing carbonate stable isotope analyses for paleoclimate work.